

# TRANSMITTAL

0150-10464-0002

TO  
The City Council

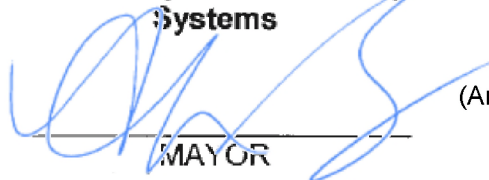
DATE  
08/13/19

COUNCIL FILE NO.  
15-1313

FROM  
The Mayor

COUNCIL DISTRICT  
--

**Thirteenth Amendment to Contract No. C-123897 with Motorola Solutions, Inc. for the Upgrade and Maintenance of the Computer-Aided Dispatch and Land Mobile Radio Systems**



(Ana Guerrero) for

MAYOR

RHL:TJM:04200017

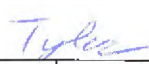
**Report From**  
**OFFICE OF THE CITY ADMINISTRATIVE OFFICER**  
**Analysis of Proposed Contract**  
(\$25,000 or Greater and Longer than Three Months)

To: Mayor	Date: 8-12-19	C.D. No. All	CAO File No.: 0150-10464-0002
Contracting Department/Bureau: Police Department		Contact: Jit Bhopal: 213-486-7053	
Reference: Board of Police Commissioners transmittal dated May 14, 2019; referred for report June 4, 2019; supplemental information received August 6, 2019.			
Purpose of Contract: The Master Services Agreement allows the City to purchase, on an as-needed basis, field engineering, communications, system design, system upgrade or expansion, project management, system technologist, field service, installation, programming, maintenance and support, or other services. The proposed Thirteenth Amendment would extend the Agreement for five additional years and procure services to support, upgrade, and maintain the warranty on the PremierOne Computer-Aided Dispatch system and maintain the Land Mobile Radio System.			
Type of Contract: ( ) New contract ( x ) Amendment, Contract No. C-123897		Contract Term Dates: May 8, 2014 to May 7, 2024	
Contract/Amendment Amount: \$10,863,488			
Proposed amount \$ 0.00 + Prior award(s) \$ 10,863,488 = Total \$ 10,863,488			
Source of funds: General Fund, Forfeited Assets Trust Fund, Urban Areas Security Initiative grant Program, Port of Los Angeles funds			
Name of Contractor: Motorola Solutions, Inc.			
Address: 6450 Sequence Drive, San Diego, CA 92121			
	Yes	No	N/A
1. Council has approved the purpose	X		
2. Appropriated funds are available	X		
3. Charter Section 1022 findings completed			X
4. Proposals have been requested		X	
5. Risk Management review completed	X		
6. Standard Provisions for City Contracts included	X		
7. Workforce that resides in the City: 0 %			
Contractor has complied with:		Yes	No
8. Business Inclusion Program		X	
9. Equal Benefits & First Source Hiring Ordinances		X	
10. Contractor Responsibility Ordinance		X	
11. Disclosure Ordinances		X	
12. Bidder Certification CEC Form 50			X
13. Prohibited Contributors (Bidders) CEC Form 55			X
14. California Iran Contracting Act of 2010		X	

**RECOMMENDATIONS**

That the City Council, subject to approval by the Mayor, authorize the Chief of Police, or his designee, to:

1. Retroactively authorize and execute Amendments Ten and Eleven to Contract No. 123897, a Master Services Agreement (MSA) between the Los Angeles Police Department (LAPD) and Motorola Solutions, Inc. (Contractor), for the purposes of adding \$358,002.35 to implement the Computer-Aided Dispatch system upgrade and an interface between the Records Management System and the Telogis System, subject to the review and approval of the City Attorney as to form, and compliance with the previously approved sole-source requirements of the MSA; and,

 Tylee	 Michael	 Richard B. Duvall
TJM	Analyst	City Administrative Officer

2. Negotiate and execute the Thirteenth Amendment to Contract No. 123897 for the purposes of:  
1) Extending the contract term an additional five years with a revised term of May 8, 2014 through May 7, 2024; 2) Adding a PremierCAD On-Site System Administrator from January 1, 2019 through May 31, 2019; 3) Enhancing the Scope of Work for the PremierOne Computer-Aided Dispatch/Premier Mobile Data Computer Project; and, 4) Increasing compensation by \$254,111 from the remaining contingency spending authority of \$2.77 million, subject to the review and approval of the City Attorney as to form, and compliance with the previously approved sole-source requirements of the MSA.

## **SUMMARY**

The Los Angeles Police Department (LAPD) requests authority to execute the Thirteenth Amendment to Contract No. C-123897 (Amendment) with Motorola Solutions, Inc. (Contractor) to:

- Extend the contract term five years, with a revised term of May 8, 2014 through May 7, 2024. The Department reports that the Computer-Aided Dispatch (CAD) systems at LAPD and the Port of Los Angeles and the Land Mobile Radio system will continue in operation for the foreseeable future; therefore, it will be necessary to continue to utilize the services of the Contractor going forward due to the proprietary nature of these systems. Additionally, the Department is planning four new projects for which Contractor may be required (see below).
- Provide an On-Site System Administrator and additional technical services from January 1, 2019 to September 30, 2019 with increased compensation of \$254,111 from the Contingency Spending Authority (CSA) to support the LAPD's transition to a new CAD system; these resources will generate reports to determine that the new CAD is functioning properly, respond to service calls, train LAPD personnel to address reported issues, and otherwise support the CAD upgrade.

It is also recommended that the Council retroactively authorize the negotiation and execution of Amendments Ten and Eleven to Contract No. C-123897 in accordance with Budget and Finance Committee instructions to obtain approval of all uses of contingency funds prior to contract execution (C.F. 15-1313).

## **BACKGROUND**

On April 25, 2014, the Mayor authorized the LAPD to negotiate and execute a Master Services Agreement (MSA) with the Contractor to allow for the purchase, on an as-needed basis, of technical services consisting of field engineering; communications system design; system upgrade or expansion; project management; system technologist; field service; installation, programming, maintenance and support; and other services associated with the LAPD's various communication systems, including the Computer-Aided Dispatch (CAD) system, Geofile, Voice Radio Systems (VRS), Data and Dispatch Radio Systems, handheld and mobile radios, and the Automated License Plate Recognition (ALPR) system. Because Contractor possesses proprietary information and technology specific to the Department's radio systems and equipment, the LAPD requested, and the City Attorney approved, the MSA as a sole-source contract. As such, the MSA serves as an umbrella agreement to be utilized when the LAPD requires services from the Contractor for a particular project that meets the description/scope of the MSA. Since the original MSA was for a term of three years and for an amount of less than the annually adjusted contract exemption limit, Council approval was not required.

Subsequently, the Council authorized the 2011 and 2012 Urban Areas Security Initiative (UASI) Grant Program which increased funding for the MSA to \$1,793,391 (C.F. 14-1749). On December 15, 2015, the Council approved extending the contract term to five years (May 8, 2014 through May 7, 2019) and the

implementation of the CSA (\$6.0 million) for future expenses, contingent upon LAPD submitting a written report to the Council's Budget and Finance Committee with a detailed description of the projects and the required funding from the CSA. On March 18, 2016, the LAPD reported to Council that it would utilize \$2.87 million of CSA to upgrade 9-1-1 Telephony Recorders (\$1.49 million) and the CAD system (\$1.38 million), which left \$3.13 million of CSA for undetermined future projects to be requested at a later date (C.F. 15-1313).

#### Contract Amendment History

Amendment	Date Executed	Purpose	Amount	Remaining Contingency Spending Authority
Fifth	3/30/2016	Added funds for the telephony logging (recorder) system (C.F. 15-1313).	\$1,489,436	\$4,510,564
Sixth	3/30/2016	Added funds for the Computer-Aided Dispatch system (C.F. 15-1313).	\$1,382,422	\$3,128,142
Seventh	5/9/2016	Added funds to install Automated License Plate Recognition systems in LAPD vehicles (U.S. Department of Homeland Security grant funds (C.F. 14-0820)).	\$52,800	\$3,128,142
Eighth	6/15/2016	Administrative changes.	-	\$3,128,142
Ninth	9/28/2016	Administrative changes.	-	\$3,128,142
Tenth	3/9/2018	Added funds to implement an interface for the CAD and Records Management System (\$50,233); add funds for onsite support (\$157,346.35); and add funds for CAD network engineering, integration, testing, and support (\$92,215). (No Council File Number.)	\$299,794.35	\$2,828,347.65
Eleventh	10/29/2018	Added funds to implement interfaces between the Records Management System and the Telogis System which collects driving data from Police vehicles. (No Council File Number)	\$58,208	\$2,770,139.65
Twelfth	4/24/2019	Added funds from the Port of Los Angeles for implementation of a CAD and RMS for the Port Police which will interface with LAPD-related systems. These funds are in addition to the contingency reserve funds. (No Council File Number)	\$2,755,782	\$2,770,139.65

It should be noted that the Department inadvertently executed Amendments Ten and Eleven, which together utilized \$358,002.35 in CSA, without obtaining Council authority. It is therefore recommended that retroactive approval of these amendments be granted to comply with the instructions of the Budget and Finance Committee. Amendments Seven and Twelve did not rely on the CSA, as additional funds were provided through a U.S. Department of Homeland Security grant and the Port of Los Angeles. Amendments Eight and Nine were executed for administrative purposes and therefore required no additional funds.

Should the Council approve Amendment Thirteen, the remaining CSA will consist of \$2.52 million. The Department anticipates four future projects that will utilize the remaining CSA. The four projects are listed below:

- LA Regional ISSI Connection (\$361,168): This project would connect LAPD's voice radio system to the radio systems of other agencies throughout the County of Los Angeles, including the Los Angeles



Regional Interoperable Communications System (LA-RICS), the Los Angeles World Airports, The Port of Los Angeles, and the City of Long Beach. Connecting these systems would allow dispatchers and personnel at the respective agencies to communicate directly with each other.

- **LAPD Station Tactical Area Communications Systems (TAC-PAC) Upgrades (\$810,670):** A TAC-PAC system is a high-powered, backup transmitter and receiver radio system. In the event of a failure to the primary radio system's core equipment, the TAC-PAC will allow LAPD's fallback procedure to function, thereby maintaining communication capability between field officers and stations. Without this device, a failure to the radio system's core equipment will render the officers in the field unreachable via radio. The Department reports that the current TAC-PAC system will be inoperable upon completion of the Voice Radio System upgrade.
- **IPKeys services for CAD and TAC-PAC (\$800,000):** IPKeys is a Motorola strategic partner, providing knowledge of internal processes within the proprietary Motorola network.
- **Mobile CAD (\$544,000):** This project would augment officer connectivity to the CAD system, allowing for software downloads onto mobile devices to review CAD information, receive dispatches, and change status in real time.

As each project to be performed under this MSA is identified, and each related Scope of Work (SOW) is agreed upon, the City Attorney will conduct a review of the SOW to ensure it falls within the scope of the sole-source approval. To comply with the requirement of Council's preapproval for the use of the remaining CSA, the LAPD should report to the Council on the above projects prior to executing any subsequent Amendments.

## **FISCAL IMPACT STATEMENT**

No additional General Fund appropriation is required as costs for the contract will be determined for each project/service to be performed under the Master Service Agreement and will be funded within the Department's operating budget or available grant funds, as approved by the Grantor and City Attorney. Therefore, approval of this contract Amendment complies with the City's Financial Policies in that budgeted funds are used for budgeted purposes.

*RHL:TJM:04200017*

Attachment

LOS ANGELES POLICE COMMISSION

BOARD OF  
POLICE COMMISSIONERS

STEVE SOBOROFF  
PRESIDENT

EILEEN M. DECKER  
VICE PRESIDENT

DALE BONNER  
SANDRA FIGUEROA-VILLA  
SHANE MURPHY GOLDSMITH

MARIA SILVA  
COMMISSION EXECUTIVE ASSISTANT II



ERIC GARCETTI  
MAYOR

RICHARD M. TEFANK  
EXECUTIVE DIRECTOR

MARK P. SMITH  
INSPECTOR GENERAL

EXECUTIVE OFFICE  
POLICE ADMINISTRATION BUILDING  
100 WEST FIRST STREET, SUITE 134  
LOS ANGELES, CA 90012-4112

(213) 233-1400 PHONE  
(213) 236-1410 FAX  
(213) 236-1440 TDD

May 14, 2019

BPC #19-0139

The Honorable Eric Garcetti  
Mayor, City of Los Angeles  
City Hall, Room 303  
Los Angeles, CA 90012

Attention Mandy Morales

Dear Honorable Mayor:

RE: REQUEST FOR APPROVAL OF THE THIRTEENTH AMENDMENT TO CONTRACT  
NUMBER C-123897 WITH MOTOROLA SOLUTIONS, INC.

At the regular meeting of the Board of Police Commissioners held Tuesday, May 14, 2019, the Board  
APPROVED the Department's report relative to the above matter.

This matter is being forwarded to you for approval.

Respectfully,

BOARD OF POLICE COMMISSIONERS

*Maria Silva*

MARIA SILVA  
Commission Executive Assistant

Attachment

c: Chief of Police

INTRADEPARTMENTAL CORRESPONDENCE

BPC #19-0139  
**RECEIVED**  
MAY 09 2019  
**POLICE COMMISSION**

May 8, 2019  
3.5

**REVIEWED**

**TO:** The Honorable Board of Police Commissioners

**FROM:** Chief of Police

*[Signature]* 5/9/19  
**RICHARD H. TEFANK**  
EXECUTIVE DIRECTOR

**SUBJECT:** REQUEST FOR APPROVAL OF THE THIRTEENTH AMENDMENT TO  
CONTRACT NUMBER C-123897 WITH MOTOROLA SOLUTIONS, INC.

**RECOMMENDED ACTIONS**

1. That the Board of Police Commissioners (Board) REVIEW and APPROVE, subject to approval by the City Attorney as to form and legality, the attached Thirteenth Amendment to Contract Number C-123897.
2. That the Board TRANSMIT the Agreement to the Office of the Mayor for review and approval.
3. That the Board AUTHORIZE the Chief of Police to execute the Agreement upon Mayoral approval.

**DISCUSSION**

On May 8, 2014, the City and Motorola Solutions, Inc. entered into a Contract to allow for the purchase, on an as-needed basis, of technical services consisting of field engineering; communications system design; system upgrade or expansion; project management; system technologist; field service; installation, programming, maintenance and support; and other services associated with the LAPD's various communication systems, including the Computer-Aided Dispatch (CAD) system, Geofile, Voice Radio Systems (VRS), Data and Dispatch Radio Systems, handheld and mobile radios, and the Automated License Plate Recognition (ALPR) system.

As per the Agreement, the Contractor has been providing LAPD with a wide array of services, including Land Mobile Radio (LMR) System installation and support, and upgrade of the CAD System to PremierOne CAD System.

The attached Thirteenth Amendment between the City and the Contractor extends the Agreement for five (5) additional years and is required to (a) support, upgrade and maintain warranty on PremierOne CAD, and (b) support and maintain the Land Mobile Radio System.

The proprietary nature of the CAD and LMR Systems, especially their software, require the support, expertise, proprietary knowledge and tools of the Contractor.

The Honorable Board of Police Commissioners

Page 2

14.1

Should you have any questions regarding this matter, please contact Annemarie Sauer  
Commanding Officer, Fiscal Operations Division, at (213) 486-8590.

Respectfully,



MICHEL R. MOORE  
Chief of Police

BOARD OF  
POLICE COMMISSIONERS  
Approved  
Secretary

Attachments



## INTRADEPARTMENTAL CORRESPONDENCE

April 25, 2019

3.5

**TO:** Chief of Police

**FROM:** Commanding Officer, Fiscal Operations Division

**SUBJECT:** REQUEST FOR APPROVAL OF THE THIRTEENTH AMENDMENT TO  
CONTRACT NUMBER C-123897 WITH MOTOROLA SOLUTIONS, INC.

It is recommended that the Chief of Police review, approve and transmit to the Board of Police Commissioners (Board) the attached Thirteenth Amendment to Contract Number C-123897 with Motorola Solutions, Inc.


On May 8, 2014, the City and Motorola Solutions, Inc. entered into a Contract to allow for the purchase, on an as-needed basis, of technical services consisting of field engineering; communications system design; system upgrade or expansion; project management; system technologist; field service; installation, programming, maintenance and support; and other services associated with the LAPD's various communication systems, including the Computer-Aided Dispatch (CAD) system, Geofile, Voice Radio Systems (VRS), Data and Dispatch Radio Systems, handheld and mobile radios, and the Automated License Plate Recognition (ALPR) system.

As per the Agreement, the Contractor has been providing LAPD with a wide array of services, including Land Mobile Radio (LMR) System installation and support, and upgrade of the CAD System to PremierOne CAD System.

The attached Thirteenth Amendment between the City and the Contractor extends the Agreement for an additional five (5) years and is required to (a) support, upgrade and maintain warranty on PremierOne CAD, and (b) support and maintain the Land Mobile Radio System.

The proprietary nature of the CAD and LMR Systems, especially their software, require the support, expertise, proprietary knowledge and tools of the Contractor.

If you have any questions, please contact Nancy Cammarata, Senior Management Analyst II, Contracts Section, Fiscal Operations Division, at (213) 486-0378.



ANNEMARIE SAUER, Police Administrator II  
Commanding Officer  
Fiscal Operations Division

Attachments

**THIRTEENTH AMENDMENT TO CONTRACT NUMBER C-123897**

**BETWEEN  
THE CITY OF LOS ANGELES  
AND  
MOTOROLA SOLUTIONS, INC.**

This is the **THIRTEENTH AMENDMENT** to Contract Number C-123897 between the City of Los Angeles, a Municipal Corporation, ("City"), acting by and through the Los Angeles Police Department, ("LAPD"), and Motorola Solutions, Inc., a Delaware Corporation, ("Motorola" or "Contractor").

**RECITALS**

**WHEREAS**, on May 8, 2014, the City and the Contractor entered into Contract No. C-123897 ("Original Agreement") for services; and

**WHEREAS**, Section 2.4 of the Original Agreement allows other City departments, including the Information Technology Agency, ("ITA"), to use the Original Agreement to make purchases of services as an "Eligible Purchaser"; and

**WHEREAS**, Section 5.1 of the Original Agreement provides for amendments; and

**WHEREAS**, the First Amendment provided for an upgrade of the LAPD's Geofile system for the 9-1-1 Dispatch Center and added a contract ceiling amount of \$60,000; and

**WHEREAS**, the Second Amendment provided for a part of the upgrade of LAPD's radio system utilizing general fund monies and increased the contract ceiling by \$86,951.08 for a total of \$146,951.08; and

**WHEREAS**, the Third Amendment provided for the balance of the upgrade of LAPD's radio system utilizing grant fund monies and increased the contract ceiling by \$1,646,439.92 for a total of \$1,793,391; and

**WHEREAS**, the Fourth Amendment provided for communications equipment to be installed at the new Northeast Area station and increased the contract ceiling by \$261,515 for a total of \$2,054,906, provided for a \$6,000,000 contingency fund for future projects related to Scope of Agreement of the Original Agreement, increasing the total contract ceiling to \$8,054,906, and extended the term of the Original Agreement by two years to May 8, 2014 through May 7, 2019; and

**WHEREAS**, the Fifth Amendment provided for the purchase of logging equipment and services related to LAPD's communications system, utilizing \$1,489,436 of the Contingency funds; and

**WHEREAS**, the Sixth Amendment provided for the purchase of services related to LAPD's Computer-Aided Dispatch (CAD) system, utilizing \$1,382,422 of the Contingency funds; and

**WHEREAS**, the Seventh Amendment provided for the payment of certain services to install additional Automated License Plate Recognition(ALPR) Systems in multiple LAPD vehicles for an amount not to exceed \$52,800 in grant funds awarded by the U.S Department of Homeland Security and administered by the City through its Mayor's Office of Homeland Security and Public Safety; and

**WHEREAS**, the Eighth Amendment provided for further articulation of the existing scope of the Sixth Amendment and added a Deliverable and Payment Schedule for the work being performed under the Fifth Amendment; and

**WHEREAS**, the Ninth Amendment provided for the integration of the Statement of Work from the Eighth Amendment and hardware being purchased for this project through a separate City agreement into a single, integrated document and eliminated much of the cross referencing between the two (2) documents; and

**WHEREAS**, the Tenth Amendment restated some parts of Exhibit 2 of the Eighth Amendment entitled "PremierOne CAD/PMDC Project, Statement of Work"; provided for the payment of \$50,233 and detailing the responsibilities, statement of work, pricing, and terms and conditions associated with implementing interfaces to the Niche Records Management System (RMS); and provided for the scope of work, time estimate and payment schedule of \$157,348.35 for PCAD onsite support; and

**WHEREAS**, the Eleventh Amendment provided for the payment of \$58,208 and detailing the responsibilities, statement of work, pricing, and terms and conditions associated with implementing interfaces to the Telogis System; and

**WHEREAS**, the Twelfth Amendment allowed the Los Angeles Port Police to include the provision and payment of mission critical Computer Aided Dispatch ("CAD") system and Records Management System ("RMS") which will have improved features, functionality and performance, including integration with the LAPD, upon terms more fully set forth in the Master Service Agreement and the Twelfth Amendment, for a compensation amount not to exceed Two Million Seven Hundred Fifty-Five Thousand Seven Hundred and Eighty Two Dollars (\$2,755,782) in Harbor Department Capital Improvement Project Funds; and

**WHEREAS**, this Amendment is entered into for the purpose of extending the term of the Agreement for an additional five-year period, commencing as of May 8, 2014 through May 7, 2024; adding PremierCAD On-site System Administrator from January 1, 2019 to May 31, 2019; and amending the Scope of Work for PremierOne CAD/PMDC Project.

**WHEREAS**, extending the term for additional five years is necessary to (a) support, upgrade and maintain warranty on PremierOne CAD, which is scheduled to start operating in June of 2019, and (b) support and maintain Land Mobile Radio system, which is scheduled to be operational in 2020; and

**NOW THEREFORE**, the City and the Contractor agree that the Agreement be amended as follows:

1. Section 2.1 – Term of Agreement, is hereby modified as follows:

The term of this Agreement shall be from May 8, 2014 through May 7, 2024. Said term is subject to the termination provisions contained in Section 4 of the Original Agreement.

2. Add Appendix A, which includes documentation providing for the payment of \$105,600 and detailing the responsibilities, statement of work, pricing, and terms and conditions associated with On-site Support Dedicated Resource for PremierCAD.

Of the total amount of compensation included in Section 3.1 as amended by item (4) below, the City will pay the Contractor from the Contingency funds for full and satisfactory performance for all the Services set forth in Appendix A of this Thirteenth Amendment to the Master Service Agreement an amount not to exceed One Hundred Five Thousand Six Hundred Dollars (\$105,600.00), inclusive of all local, state and federal taxes.

3. Add Appendix B, which includes documentation providing for the additional scope of work, new project completion date, changes in equipment/software update, changes in service, pricing summary and payment milestones for the LAPD PremierOne CAD/PMDC Project.

Of the total amount of compensation included in Section 3.1 as amended by item (4) Below, the City will pay the Contractor from Contingency funds for full and satisfactory performance for all the Services set forth in Appendix B of this Thirteenth Amendment to the Master Service Agreement an amount not to exceed One Hundred Forty-Eight Thousand Five Hundred Eleven Dollars (\$148,511.00), inclusive of all local, state and federal taxes.

#### **4. Compensation and Method of Payment**

Section 3.1 – Compensation, is hereby modified as follows:

- A. City shall pay to Contractor as compensation for complete and satisfactory performance of the terms of this Agreement, an amount not to exceed Ten Million Eight Hundred Sixty-Three Thousand Four Hundred and Eighty-Eight Dollars (\$10,863,488.00), including state and local taxes.
- B. Of the total amount of compensation included in Section 3.1 (A) above, the City will pay the Contractor for services to be performed, and tasks to be implemented as specified in this Agreement and the attached Appendices A and B – Customer Quotations and Statements of Work, and satisfactorily performed in accordance with the terms of this Agreement, an amount not to exceed Two Hundred Fifty-Four Thousand One Hundred Eleven Dollars (\$254,111), inclusive of taxes. The foregoing represents the total compensation to be paid to the Contractor for services to be performed, and tasks to be implemented as specified in this Agreement.
- C. Of the Ten Million Eight Hundred Sixty-Three Thousand Four Hundred and Eighty-Eight Dollars (\$10,863,488.00) not to exceed amount in Section 3.1 (A) above, Eight Million Ninety-Three Thousand Three Hundred Forty-Eight Dollars and Thirty-Five Cents (\$8,093,348.35) represents the amounts already paid through the First through Twelfth Amendments to this Agreement.
- D. The difference between the amounts specified in Section 3.1 (A) through Section 3.1 (C) above, Two Million Five Hundred Sixteen Thousand Twenty-Eight Dollars and Sixty-Five Cents (\$2,516,028.65), is designated as Contingency monies to be



dispersed at the sole discretion of the City in accordance with Section 5, Amendments and Change Requests, of this Agreement. The City will not be liable for payment of contingency monies unless the provisions in Section E herein are complied with.

- E. Limitation of City's Obligation to Make Payments to Contractor – Notwithstanding any other provision of this Agreement, including any exhibits or attachments incorporated therein, and in order for the City to comply with its governing legal requirements, the City shall have no obligation to make any payments to Contractor unless the City shall have first made an appropriation of funds equal to or in excess of its obligation to make any payments as provided in said Agreement. Contractor agrees that any services provided by Contractor, purchases made by Contractor or expenses incurred by Contractor in excess of said appropriation(s) shall be free and without charge to City and City shall have no obligation to pay for said services, purchases or expenses.

As of the date of execution of this Thirteenth Amendment, aside from the Contingency Funds referred to herein, no additional funds have been appropriated for the total amount of this Agreement. Contractor shall not perform work under this Agreement until the City notifies Contractor in writing of the amount and duration of the appropriation or, if it does perform such work, it will do so at its own risk of non-appropriation of funds. Appropriations for work to be performed under this Agreement shall be announced in conjunction with the individual solicitations for proposals in the form of a work order or Amendment issued by the Department to perform work under this Agreement.

5. Ratification – Due to the need for the Contractor's services to be provided, should the Contractor provide services prior to the execution of this Thirteenth Amendment, to the extent that such services are satisfactorily performed, those services are hereby ratified.

In the event of an inconsistency between any of the provisions of this Thirteenth Amendment to the Original Agreement, or all prior or current attachments, the inconsistency shall be resolved by giving previous attachments and/or amendments precedence in the following order:

- 1) Thirteenth Amendment through First Amendment to Contract No. C-123897, with the most current amendment having highest order of precedence; and
- 2) The Original Agreement.

Except as amended by this Thirteenth Amendment, all other terms and conditions of the Original Agreement, as amended by the First through Twelfth Amendments, shall remain in full force and effect.

This Thirteenth Amendment includes five (5) pages executed in three (3) duplicate originals, each of which is deemed to be an original. The Original Agreement is hereby incorporated by reference, in its entirety, into this Thirteenth Amendment.

[Signatures are on the next page.]

IN WITNESS THEREOF, the parties hereto have caused this Amendment to be executed by their respective duly authorized representatives.

THE CITY OF LOS ANGELES

MOTOROLA SOLUTIONS, INC.

By: \_\_\_\_\_  
MICHEL R. MOORE  
Chief of Police

By: Scott Lees  
SCOTT LEES  
MSSSI Vice President

Date: \_\_\_\_\_

Date: \_\_\_\_\_

APPROVED AS TO FORM:  
MICHAEL N. FEUER, City Attorney

By: \_\_\_\_\_  
DANIEL KREINBRING  
Deputy City Attorney

Date: \_\_\_\_\_

ATTEST:

HOLLY L. WOLCOTT, City Clerk

By: \_\_\_\_\_  
Deputy City Clerk

Date: \_\_\_\_\_

City Business License Numbers: 18 100-004820 1105 1  
18 100-001958 1105 1  
18 100-000547 1105 1

Internal Revenue Service Taxpayer Identification Number: 33-1115800

Agreement Number: C-123897-13

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## **APPENDIX A**

### **COVERED PRODUCTS, SUPPORT OPTIONS AND PRICING FOR ON-SITE SUPPORT DEDICATED RESOURCE**

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**Exhibit A**
**COVERED PRODUCTS, SUPPORT OPTIONS AND PRICING**

MAINTENANCE AND SUPPORT AGREEMENT 565 (C-123897)		TERM: 1/1/2109-5/31/2019	
<b>CUSTOMER AGENCY</b>	<b>Los Angeles Police Department</b>	<b>BILLING AGENCY</b>	<b>Northrop Grumman Systems Corp.</b>
Address	100 West First Street, Room 831	Address	8710 Freeport Parkway, Suite 200
City, State, Zip	Los Angeles, CA 90012	City, State, Zip	Irving, TX 75063-2577
Contact Name	Nancy Cammarata	Contact Name	Kristen Stephens
Contact Title	Contracts Supervisor	Contact Title	
Telephone Number	(213) 486-0378	Telephone Number	(719) 393-8268
Email Address	V8486@lapd.lacity.org	Email Address	Kristen.Stephens@ngc.com

For support and updates on products below, please contact Motorola's Public Safety Application's Customer Support:  
 (300) MSI-HELP Option 4: Option 2) Computer Aided Dispatch and Mobile; Option 2) PremierOne, Legacy  
 CAD/Mobile or Option 4) Records/Jail Management; Option 2) PremierOne, Legacy Records

**Site Identification Numbers**

Product Group	Site Identification Number	Phone Prompt
PremierCAD™ (This product group will switch to PremierOne CAD™ upon migration completion)	PSA186100_(CAD)	4,2,2

**Optional Services Available:**

24X7 Technical Support

Professional Services Upgrades\*

Hardware Refresh\*

\*Require Multi-year Agreement

Users Conference Advance Purchase\*\*

On-site Support Dedicated Resource

Professional Services Consultation

Professional Services Training

GeoFile Services

Time and Materials

Lifecycle Services\*

**OPTIONAL SUPPORT SERVICES**

Service	Description	SOW Reference	Qty	Term Fees
On-site Support Dedicated Resource	On-site Support Dedicated Resource (8x5) • <u>20 hours per week (Ed Net):</u> • 22 weeks – 3 (Holidays/Vacation): 22 x 20 = 440 Hours • <u>10 hours per week (DOT):</u> • 22 weeks – 3 (Holidays/Vacation): 22 x 10 = 220 Hours • <b>660 Hours</b>	Exhibit E	See Description	\$105,600.00
<b>TOTAL</b>				<b>\$105,600.00</b>

**SUPPORT FEES SUMMARY**

Product	Term Fees
On-site Support Dedicated Resource	\$105,600.00
<b>GRAND TOTAL</b>	<b>\$105,600.00</b>



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**Exhibit E**

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**ON-SITE SUPPORT DEDICATED RESOURCE STATEMENT OF WORK**

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**MAINTENANCE AND SUPPORT AGREEMENT**    065 /C-123897    **TERM:**    1/1/2019-5/31/2019**CUSTOMER:**    Los Angeles Police Department**SCOPE:**

Daily Check on UDT – check for any Log Off While Stacked Incidents and if found, investigate the last activity date and time and work with Motorola Support Team to close and confirm the proper closure.

**REPORTS:**

- **Daily:** Make sure the CFS Reports (runs 4 times a day, every 6 hours for past 24-hour incidents and FTP's the data logs to LAPD FTP site for COMSTAT) executed successfully. If not, then have to manually regenerate the files and FTP to LAPD site and notify LAPD.
- **Monthly:** Generate Calls for Services to Libraries report each month and send it to LAPD Security Division.
- **Quarterly/Yearly:** Upon request from LAPD OO (Office of Operations) with date range, run and generate Patrol Plan Outputs (CAR54, GIANT, GOLDEN) Reports.
- **Ad Hoc Reports –** Upon Request from LAPD, write SQL scripts and generate all requested reports for LAPD (within LAPD ITB/ADSD/RACR/OO/Command Staff/ACCs).
- **AVL Server Admin/Reports –** Upon Request from LAPD, monitor/add/generate vehicles and reports.
- **Troubleshoot/Test/Monitor LAPD current PCAD system** (sometimes, it might be related to LAPD's current Mobile system) upon request from LAPD ITB, CAD Config Team, LAPD.
- **Training Units or Officers from the Field** and find solutions and work with appropriate engineers to troubleshoot and resolve the reported issues.
- **Work with LAPD PCAD Config Team and Mobile Section.**
- **Assist with PCAD Upgrades and Mobile Enhancements.** Responsible for executing End to End Functional Test Procedures and verifying/confirming the test results before any new PCAD upgrades or Mobile Modifications. Upon finding any issues or bugs, work with engineers to resolve the issue or obtain approval from LAPD CAD Team.
- **Be Onsite** to assist and work with LAPD Team to troubleshoot and work with LAPD ITB Staffs.
- **Attend all meetings with LAPD** that requires any new modifications/request/new business process to enhance our current PCAD and Mobile system.

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## **APPENDIX B**

**PREMIERONE CAD/PMDC PROJECT  
ADDITIONAL RESPONSIBILITIES, PROJECT COMPLETION DATES,  
CHANGES IN EQUIPMENT/SOFTWARE AND CHANGES IN SERVICES**

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# LAPD PREMIERONE CAD/PMDC PROJECT CSR COMMAND LINE

LOS ANGELES POLICE DEPARTMENT

FEBRUARY, 2019



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# SOLUTION OVERVIEW

## 1.1 DESCRIPTION

This document details the responsibilities associated with implementing of additional PremierOne CAD Project scope:

1. Incorporate additional feature into P1 CAD:
  - a. CSR access via Command Line
  - b. RTO Service Request entry via Command Line detailed in CSR Command Description Document named: "CAD\_CSR\_Command\_Description.pdf"
2. Revised schedule dated 1/11/19 with June 05, 2019 Go Live date
3. Additional Services from IPkeys

### 1.1.1 Project Completion Date Adjustments

Original Completion Date: 3/01/2018

Current Completion Date: 4/19/2019 (prior to this amendment)

New Completion Date: 5/30/2019 (estimated PSA)

### 1.1.2 Changes in Equipment/Software

P1 CAD Software CU update to enable new feature

- Delivery scheduled 04/12/19

### 1.1.3 Changes in Services

1. P1 CAD SR via Command Line feature development
2. Addition of IPkeys Services:
  - Overage from efforts related to amendment 10
  - PM time to process Change Order and related sub contracts
    - Note: LAPD is responsible for scope and management of IPkeys efforts
  - 60 Hours of IPKeys time
3. Addition of GIS Data development assistance

# PRICING

## 1.2 PRICING SUMMARY

CSR via Command Line	\$99,900
IPkeys	\$28,373
GIS Data	\$20,238
<u>Total</u>	<u>\$148,511</u>

## 1.3 PAYMENT MILESTONES

Delivery of P1 CAD Command Line CSR access	\$49,950	2019
Go Live	\$49,950	2019
GIS Services; due upon amendment execution	\$20,238	2019
Delivery of IPKeys Services	\$28,373	2019



# TRANSMITTAL

0150-10464-0002

TO  
The City Council

DATE

COUNCIL FILE NO.

15-1313

FROM  
The Mayor

COUNCIL DISTRICT

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**Thirteenth Amendment to Contract No. C-123897 with Motorola Solutions, Inc. for the  
Upgrade and Maintenance of the Computer-Aided Dispatch and Land Mobile Radio  
Systems**

\_\_\_\_\_  
MAYOR

RHL:TJM:04200017